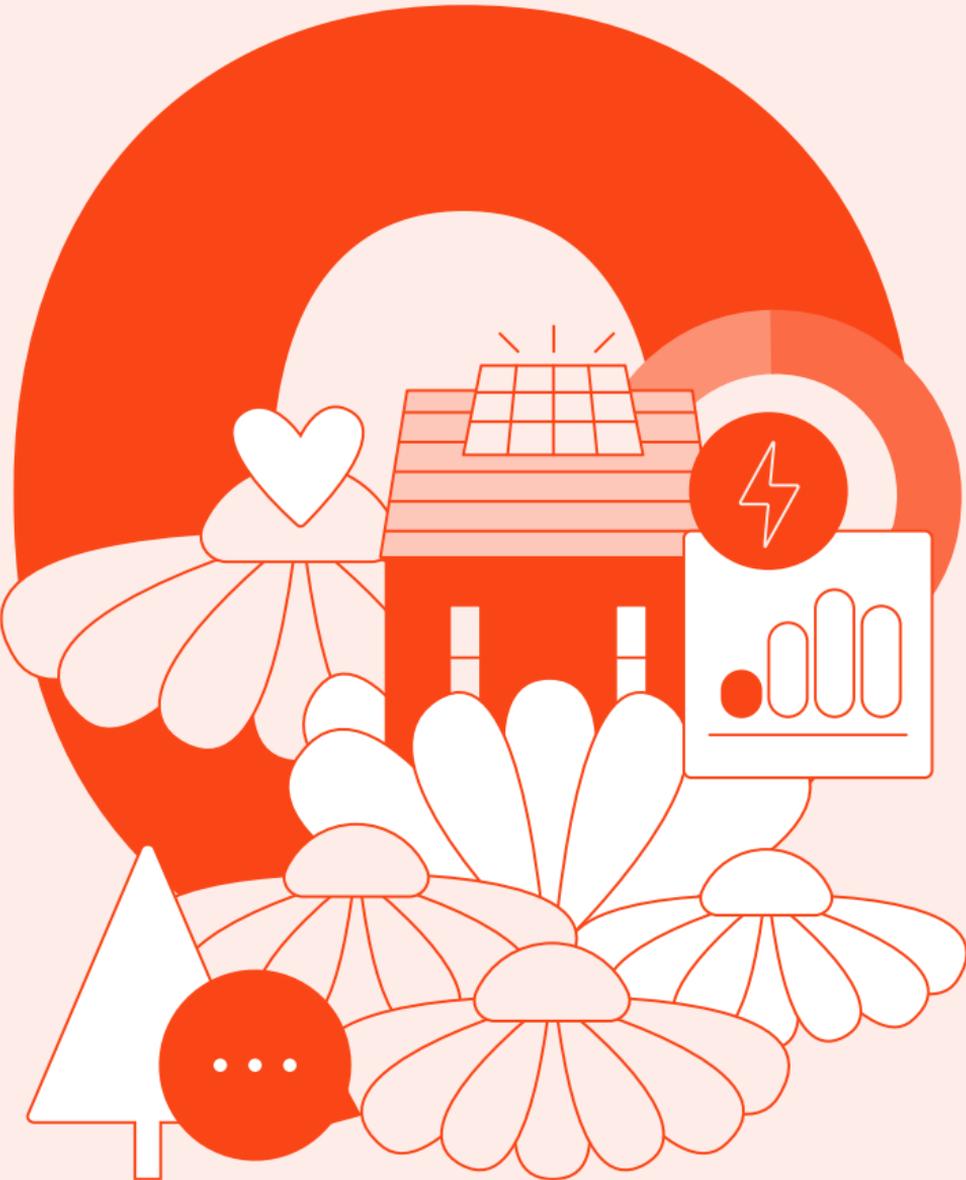


sero

Your Future Home



We are Sero

We understand that the journey to Net Zero and a greener, more sustainable way of life looks different for everyone, but we also believe that the move to reduce carbon emissions through the way we live shouldn't mean a compromise in comfort or cost.

We are here to help you control, understand and optimise the energy in your home, to save you money, save you time and help save the planet.





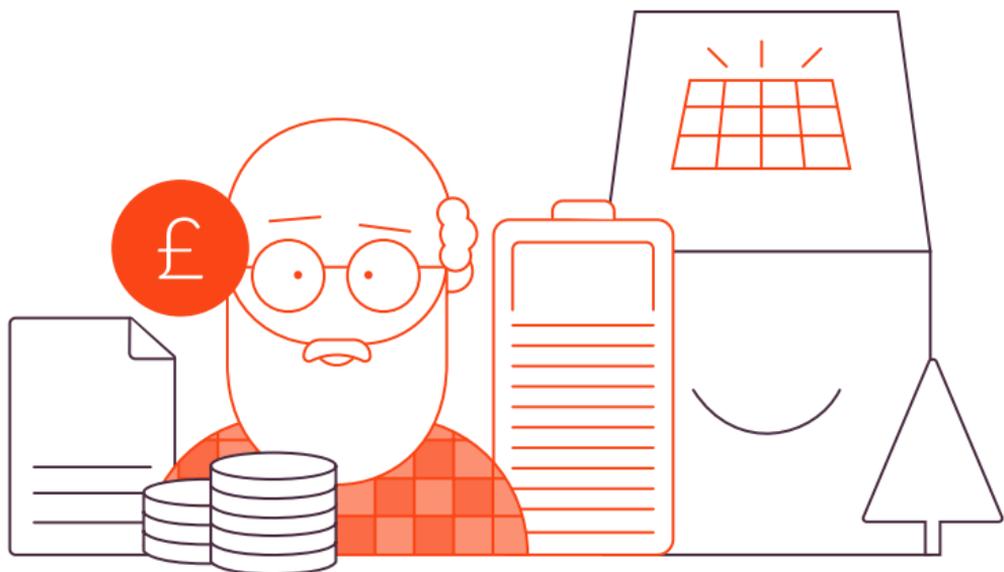
Saving You Money

We make sure your home uses the least amount of energy to provide the comfort you need, and that this energy is as low cost as possible.

Your home has been constructed to include building improvements like insulation and glazing, resulting in a draught-free, better performing home and a comfortable place to live. With solar panels, battery storage, smart controls, and our intelligent computer systems (the BEE) all working together to help you spend less.

There's no need to switch energy suppliers to find the best price. You can relax knowing you are always getting you a good deal.

Your monthly payment will be calculated using the information you give us as part of our 'getting you started' process. Each month you will receive a statement outlining your actual usage, as well as helpful energy tips.



Saving You Time

The Sero:Life App allows you to control the comfort of your home from the palm of your hand!

You're in control! Talk us through your day, and we can ensure your comfort is covered. The Sero team will use the information you provide to make sure that your home is ready for you from the moment you move in.

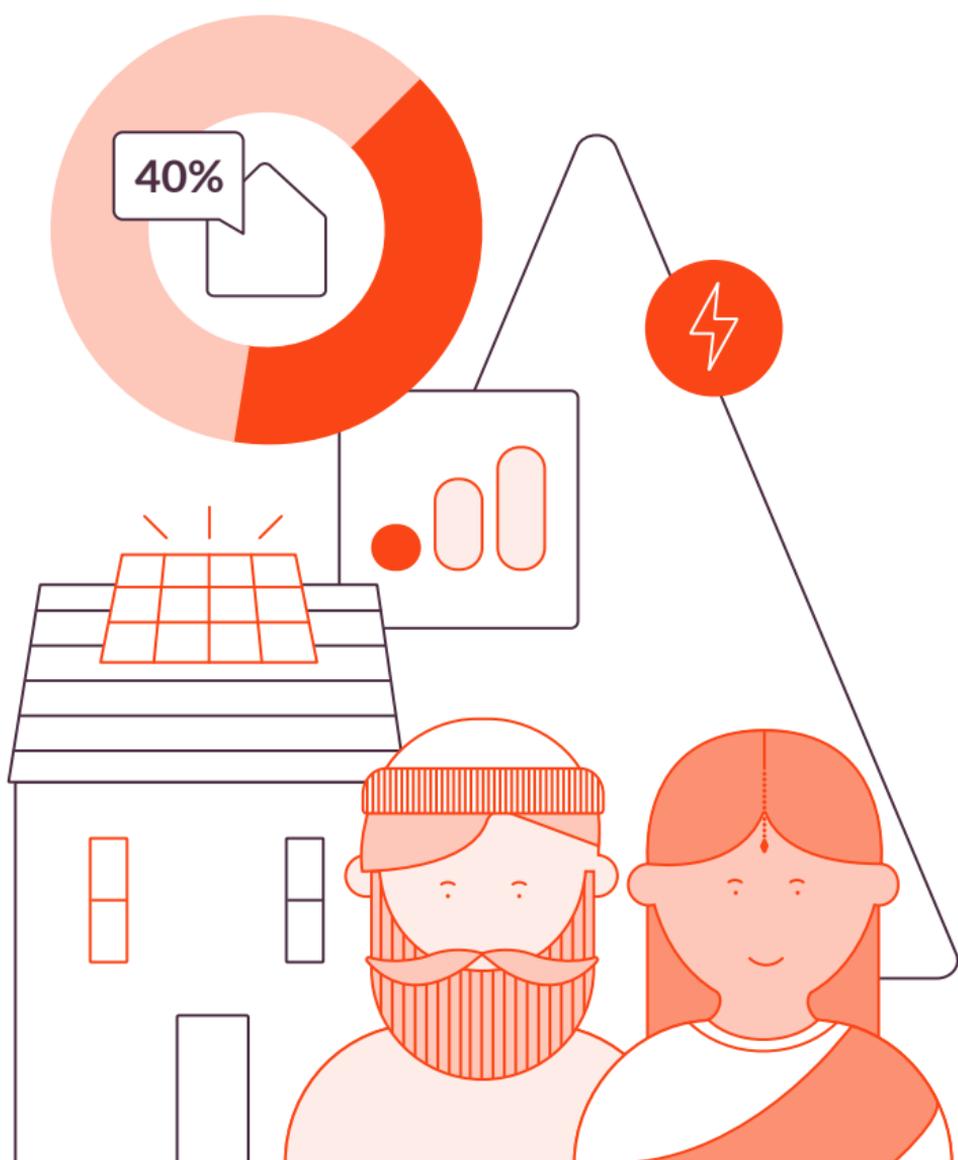




Saving Our Planet

Our energy infrastructure is changing, renewable energy is typically the greenest and cheapest form of energy, by choosing smarter tariffs and running your home more efficiently, we can make a difference, together.

This is important, as **40%** of the UK's carbon emissions come from households. Running your home efficiently and using cheaper energy can help reduce this number.



A few things you might like to know

Is Sero or Octopus my energy supplier?

Sero manage your energy account, all electricity matters are dealt with by Sero. Octopus are the regulated energy supplier however Sero will contact you with your monthly statements and arrange payments. Should you require any help or support you would contact the Sero team.

Can I only control my home within the App?

No, you have a few options allowing control of your heating and hot water. The Sero:Life App which can be used on multiple devices at the same time. Along with dials in your home to control heating and you can always contact our customer care team who make changes remotely on your behalf.

Does Sero charge any management fee?

We do not. We want to unlock new value for you and your home in supporting the energy infrastructure in the future, when this is available and with your consent, we'll look to share in the benefits with you.

Get in Touch

Text 078 8886 9429

Email hello@sero.life

Call 029 2000 2882

Knowledge Base Help Centre