

REGISTER NOW

ACTIVATE YOUR FREE 2 YEAR GUARANTEE*

CALL FREE



0800 561 4532**

ROI 01 514 3552†



www.beko.co.uk/register (For UK Customers only)

* **Proof of purchase will be required for in-guarantee repairs.**

** Lines are open 8am - 8pm, 365 days a year.

† Calls cost up to 9 cents a minute (plus call set up fee of 29 cents).

Beko is a brand name of Beko PLC.
Registered office: Beko House, 1 Greenhill Crescent, Watford, Herts WD18 8QU.
Registered in England, Company No. 02415578.



FOR YOUR PERSONAL RECORDS

**For your personal Guarantee Confirmation code
call 0800 561 4532 ROI 01 514 3552**

Guarantee Confirmation Code

Your Beko Guarantee

This appliance is guaranteed for 2 years from the date of original purchase. Full details can be found in your instruction book.

In the event of breakdown, please check the troubleshooting guide as visits where there is no fault with the appliance could incur a charge even though the appliance is under guarantee.

In the absence of specific instructions from your retailer, to obtain service under guarantee please refer to the information below. Whenever you request service please advise the name of the supplier.

Beko Service Department

UK Mainland/Northern Ireland: 0333 207 9710††

Republic of Ireland: 01 862 3411†

†† Lines are open 8am - 8pm Monday to Friday and 9am - 5pm Saturday and Sunday.
Calls cost the basic rate per minute plus your phone company's access charge.

‡ Calls cost up to 9 cents a minute (plus call set up fee of 29 cents).

Continued overleaf

Beko PLC has appointed Domestic & General Insurance PLC to provide product registration services and protection plans to accompany Beko products.

What we do with your information

At Domestic & General we want to reassure you that we use your information both responsibly and securely to provide you with the best possible service. Below we explain what we do with your information and your rights to your information. If you would like any further details you can get in touch with us using the contact details below or visit our website (www.domesticandgeneral.com).

Using your information

Domestic & General Insurance PLC ("we") is the "data controller" of your information. We process two sets of information about you, "Personal Information" (your name, address, contact and payment details) and the "Goods Information" you provide to register your appliance or device (your name, address, contact and goods details). We'll use your information: (i) as necessary to fulfil our contract with you (including to recover any amounts owing); (ii) for our legitimate interests in: undertaking marketing (about our products and services and those of Beko PLC) by post, telephone, email and/or other electronic messaging services; market research; customer surveys; printing services; checking and verifying your identity and contact details; recording your conversations for training, quality and compliance purposes; and for analytics and profiling for marketing purposes; and (iii) where required to do so by law. We may also ask for your consent to some uses of your information.

Sharing your information

From time to time your Personal Information and Goods Information may also be shared with other members of the Domestic & General Group of Companies (Domestic & General Insurance or Services and other future members of the Group whose details we will notify to you ("Group")), where applicable with Beko PLC which is the subject of your protection policy and with companies acting on our behalf or providing services to us (e.g. the companies we use to carry out repairs, IT & mailing services, storage of paper records and telecommunications). Beko PLC will process your Personal Information for their legitimate business interests

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(including marketing and analytics) in accordance with their privacy policy.

Transferring your information

In exceptional cases, we may transfer your information to countries outside the European Economic Area (including the US) which may not have data protection laws which provide the same level of protection as provided in the UK or ROI as appropriate. We have put in place Model Clauses as an appropriate safeguard to ensure that such information is adequately secured and protected and that such transfers meet the requirements of applicable data protection law.

Keeping your information

We keep your Personal Information for six years after you terminate your policy so that we can deal with any claims. Your goods information we keep for a bit longer, normally 10 years (the average life of an appliance) for health and safety. We also keep your information to send you marketing that you might be interested in, unless we receive a request from you to opt-out of marketing.

Rights to your information

By writing to the Data Protection Officer using the contact details provided below, you have the right to ask us:

- for a copy of the Personal Information we hold about you
 - for a copy of the Personal Information you provided to us to be sent to you or a third party in a commonly used, machine readable format
 - to update or correct your Personal Information to keep it accurate
 - to delete your Personal Information from our records if it is no longer needed for the original purpose; and
 - to restrict the processing of your Personal Information in certain circumstances
- And you may also:
- object to us processing your Personal Information - in which case we will either agree to stop processing or explain why we're unable to; and
 - where we rely on your consent, withdraw that consent at any time.

Please note that the above rights are not absolute and certain exemptions apply to them. You can also make a complaint to the Information Commissioner (www.ico.org.uk) or the Data Protection Commissioner (www.dataprotection.ie) as appropriate if you feel your Personal Information has been mishandled.

Marketing

We, along with other members of our Group and Beko PLC may use your information to tell you about any offers, products or services which may be of interest to you. We may contact you by post, telephone, email and/or other electronic messaging services. To change your marketing preference, let us know by emailing marketingpreferences@domesticandgeneral.com or by writing to us using the contact details provided below. For Beko PLC marketing you'll need to contact them directly by writing to: The Company Secretary, Beko PLC Data Protection, Beko House, 1 Greenhill Crescent, Watford WD18 8QU or by email to data.protection@beko.co.uk

Contact Details

If you need to contact us about your information or your information rights, or to see a copy of our Model Clauses, please write to: Freepost Plus RTKS-CLRA-GRVE, Data Protection Officer, Domestic & General, Leicester House, 17 Leicester Street, Bedworth CV12 8JP United Kingdom or dataprotection@domesticandgeneral.com and we'll be happy to help you.

